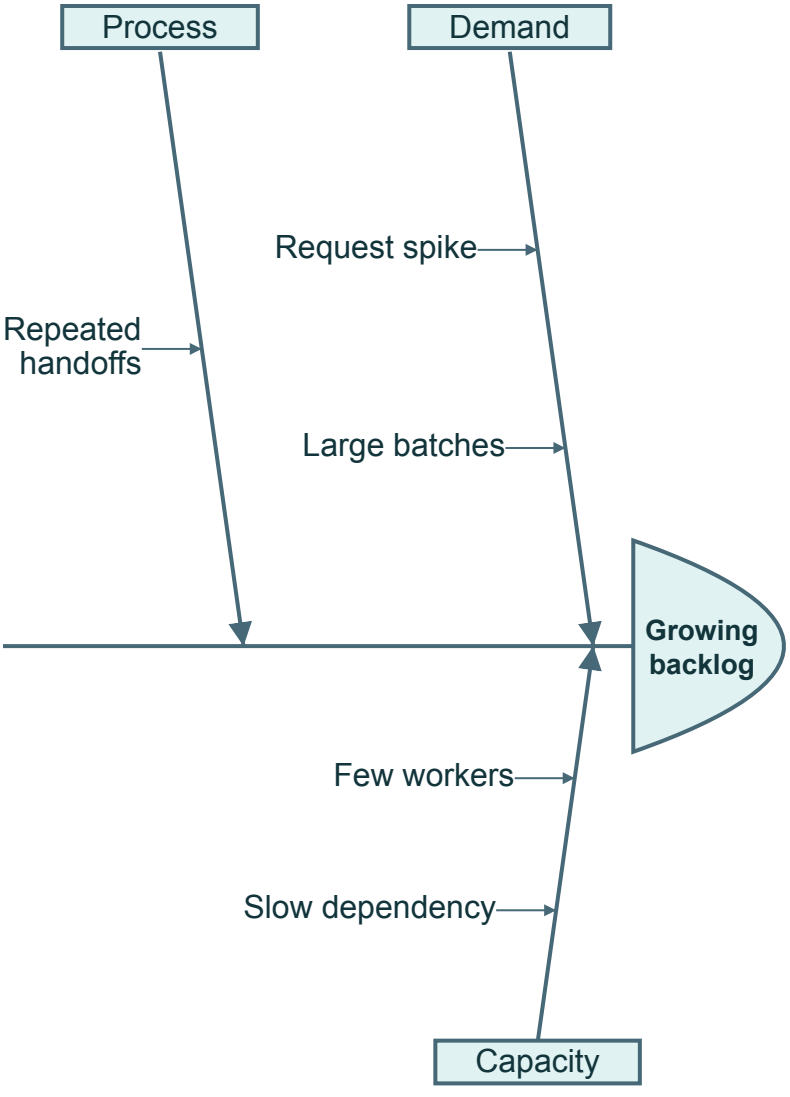

Process
Demand
Request spike
Repeated handoffs
Large batches
Growing backlog
Few workers
Slow dependency
Capacity

MRM-31-005